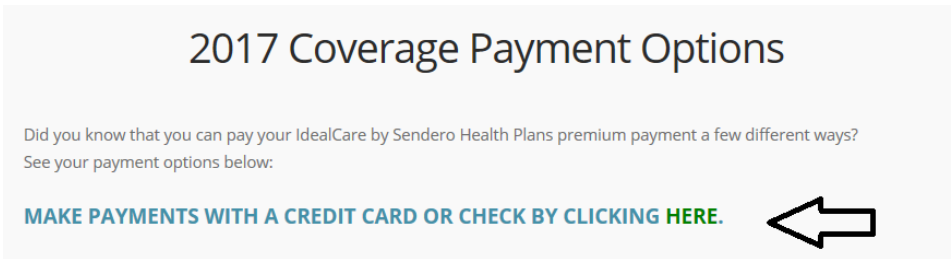


How To Find Your Exchange ID Number

1. Go to <https://senderohealth.com/idealcareeng/>
2. On the main page go to the tool bar click on Payments



3. Click on "HERE" on the following sentence "Make Payments with a Credit Card or Check by clicking HERE."



4. Click on "Where do I find this?" and enter the necessary information and your subscriber ID number will be generated.

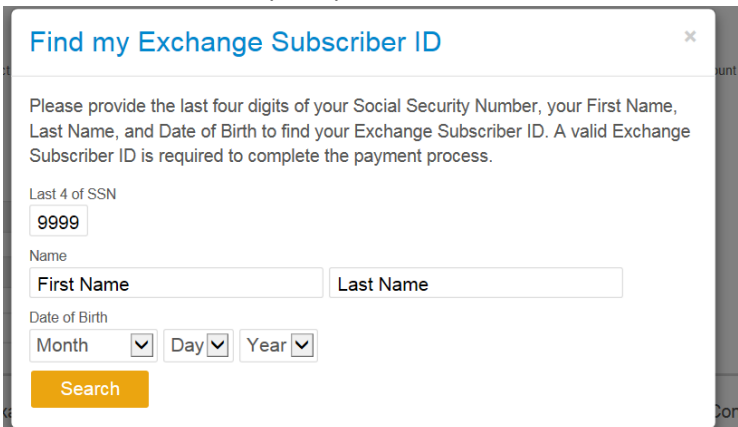
Exchange Subscriber ID

Exchange ID

Where do I find this?



5. The box below will be prompted.



Enter all the necessary information then click "Search" and your Exchange Subscriber ID will be generated.

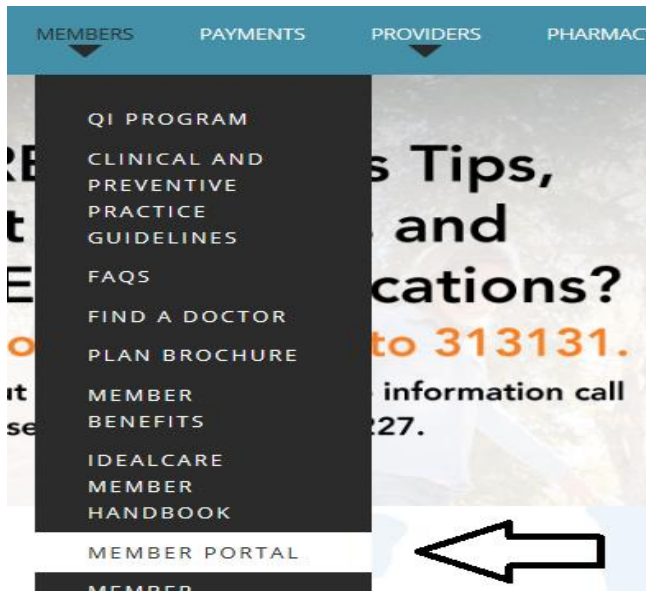
How To Create an Online Member Portal Account

Step 1:

Go to <https://senderohealth.com/idealcareeng/>

Step 2:

On the main page go to the tool bar under Members Click on “Member Portal”



Step 2:

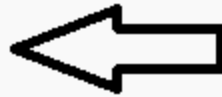
“Click here” for the 2017 Member Portal

Member Portal

The Member Portal will allow access to a variety of information,, by clicking the follow information:

- + Order a new ID card.
- + Find out how much has been paid out of pocket on the subscriber's plan and accou
- + Print a temporary ID card.
- + Verify eligibility or member information.
- + Change the subscriber or family member's PCP.
- + View claims.

[Click here](#) for the 2017 Member Portal

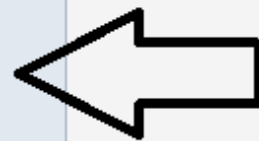


Step 3:

Click on the "Create An Online Account" Located on the right hand side below the login section

CREATE AN ONLINE
ACCOUNT

Set up automatic payments and manage your account information.



Click on the link

Step 4:

Enter the necessary information listed below after you enter the code

Step 1 Step 2 Step 3 Done

Complete all fields and click "Next" to continue. Enter your information as it appears on your IdealCare Member ID card.


Member ID Number:

Last Name:

First Name:

Date of Birth (mm/dd/yyyy):

ZIP Code:



[Generate New Image](#)

Enter the code.

Next >>

Step 5:

The member will create a User ID Name

Thank you very much for providing the information below. Your member information has been verified. Please make sure that the email address that you see here is your correct email address. We are going to use your email address for your account activation and for future communications. If the email address is not correct, click on the Request for Change of Email button to send your correct email address to our Member Services Department.

Enter your preferred User ID on the box provided and then click Next (use the check box to see if the user id is already existing). (Press Previous to Go Back)

Member Number:

Name:

Date of Birth:

Eligibility Date:

E-mail Address:

[Request for change of Email Address](#)

Enter User ID:

[Check](#)

[Previous](#)

[Next >>](#)

The member will need to enter a User ID name. They need to click "Check" to verify no one else has the same User ID Name.

The system will confirm when they have a valid User ID Name.

Once the User ID Name is Valid the Member will click Next.

The member will enter a password. Once the member enters a valid password they will be prompted to login.