

# Central Health's Premium Assistance Programs (PAP)

WHAT	CHAP: Central Health Assistance Program	SFS: Central Health Sliding Fee Scale Program
WHERE	North or South	
WHO can be considered. <i>Must meet other requirements</i>	Participants identified by Central Health. (Most are currently or previously on MAP.)	Participants are identified by Central Health. (Most were in SFS last year.)
Must LIVE in Travis County	<b>Make sure resides in Travis County!</b> If NO, they aren't eligible for this program.	
<b>INTAKE - Identify!</b>	STEP 1: Has appointment in refernorth or refersouth? YES? To step 2. STEP 2: Live in Travis County? <b>Check box</b> on Tracking Tool. <b>If not, not eligible.</b> STEP 3: On Central Health list? <b>Check CHAP box</b> on Tracking Tool. If not, to step 4. STEP 4: Consumer has Central Health paperwork. <b>Check CHAP box.</b>	STEP 1: Has appointment in refernorth or refersouth? YES? To step 2. STEP 2: Live in Travis County? <b>Check box</b> on Tracking Tool. <b>If not, not eligible.</b> STEP 3: On Central Health list? <b>Check SFS box.</b>
Eligible for PTC	YES – Must use ALL credits to qualify	
CSR Level	06 or 05	06 ONLY
NOTES ON PLAN SELECTION	When discussing plan selection with someone who meets the above requirements, explain that <b>they have lots of plan options.</b> IF they'd like to receive Premium Assistance from Central Health, they need to enroll in Sendero Silver. It is important that they understand <b>participation is completely optional.</b> They can select any plan they want, but their monthly premium will be paid only if they enroll in Sendero Silver.	
Consumer enrolls in:	Sendero Idealcare SILVER	
Benefit to Consumer	Central Health pays 100% of monthly premium	Central Health pays 100% of monthly premium
Consumer still pays for	Out-of-Pocket Costs: Copays, Deductible and Coinsurance	
Dental Services Access	YES	
Vision Services Access	NO Note: For qualifying patients, CommUnity Care offers Vision Vouchers for eye exam and glasses.	
CAC NEXT STEPS while Consumer is still present:	STEP 1. Complete PAP Form <u>with</u> consumer. STEP 2. Print or copy first 2-4 pages of eligibility letter and staple to the PAP Form. STEP 3. Make sure everything is legible. STEP 4. Get Manager approval.	
FINAL STEP: Provide Consumer with Instructions	For <b>NEW or RETURNING CHAP</b> : "You are now enrolled in the 2018 PAP and Central Health will pay your monthly premium. <b>You do not need to do anything else.</b> If you get a bill or have questions, please come see us."	Same as CHAP instructions